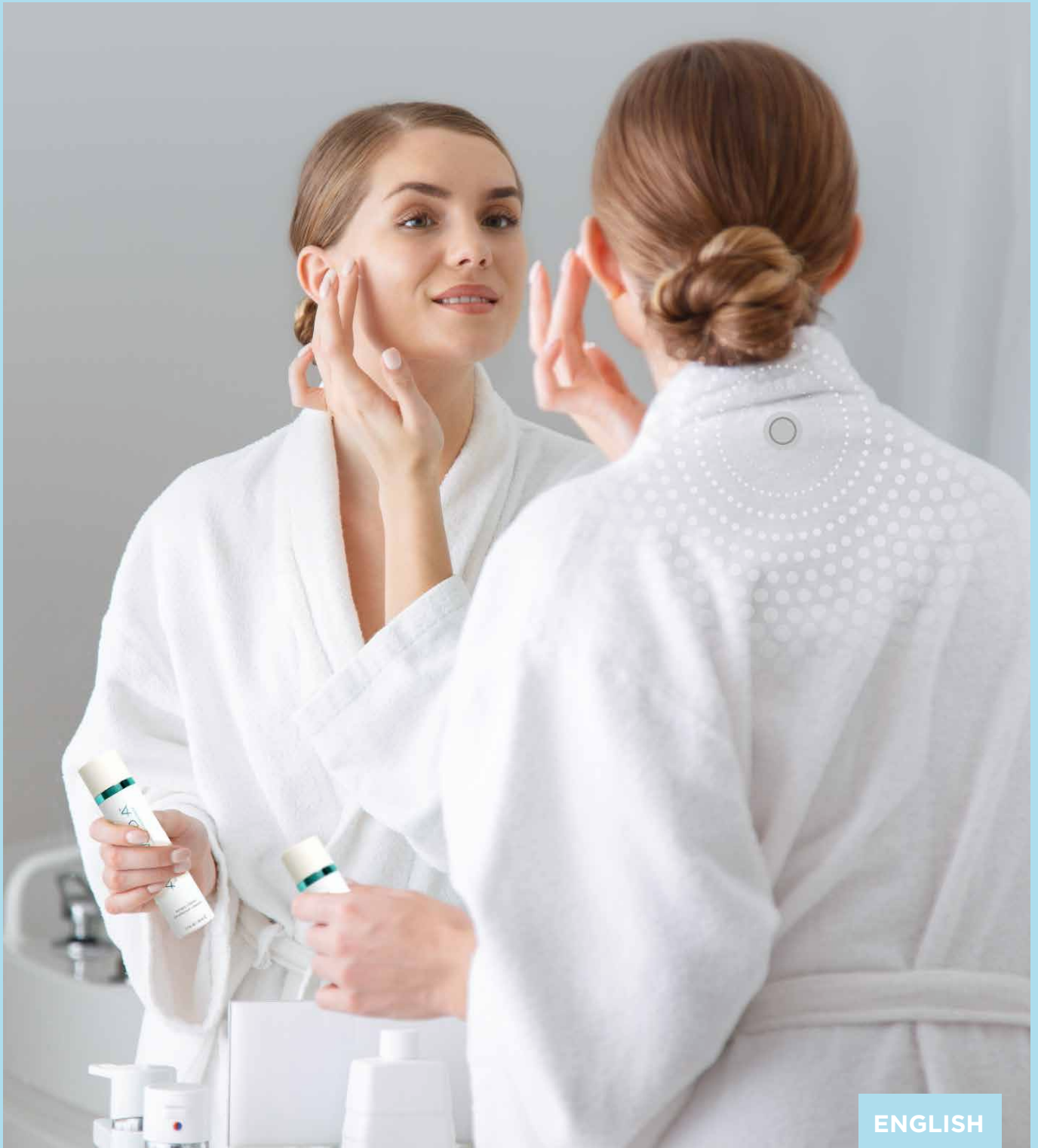


FAQ

FREQUENTLY ASKED QUESTIONS

ALAVIDA SYSTEM



ENGLISH

PRODUCT INFORMATION

WHAT IS THE NAME OF THE PRODUCT(S)?

Introducing the Alavida Regenerating System, featuring four exceptional components: Alavida Patches, Alavida Nightly Restore Facial Crème, Alavida Daily Refresh Facial Nectar, and Alavida Revive Eye Cream! Product availability and offerings may vary based on the market.

WHAT IS PHOTOTHERAPY?

The science of phototherapy, which has been around for about 100 years, uses light to improve the health of the body. As far back as 2,000 years ago, the ancient Greeks had a center for studying the effects of different colored lights on the body. Even the ancient Egyptians, who promoted health by focusing sunlight through colored glass on certain areas of the body, understood this concept.

HOW DO LIFEWAVE PHOTOTHERAPY PATCHES WORK?

Your body emits heat, including heat in the infrared spectrum. Our patches are designed to trap this infrared energy when placed on the body, which causes them to reflect it back to stimulate specific points on the skin that can promote a general state of health and healthy activity unique to each LifeWave patch.

WHAT ARE THE INSTRUCTIONS FOR USE FOR ALAVIDA PRODUCTS?

Alavida Patches: Apply one patch each night before going to bed. Place one patch on the body, using one of the locations shown below. Apply it to clean, dry skin before retiring. Patch may be worn for up to 12 hours before discarding. Use a new patch for each application.



Alavida Revive Eye Cream: Use around eye area in morning and if desired, at night.

Alavida Daily Refresh Facial Nectar: Apply onto clean skin of face and neck.

Alavida Nightly Restore Facial Crème: Apply onto clean skin of face and neck.

PRODUCT INFORMATION



WOULD YOU RECOMMEND USING ALAVIDA ALONE OR AS PART OF A REGIMEN?

- 1. Alavida Revive Eye Cream** - This copper peptide-infused eye cream uses a blend of powerful ingredients, providing unparalleled benefits to help brighten complexion, improve the appearance of even skin tone, and support the appearance of firm skin. For best results use in conjunction with the Alavida Regenerating System.
- 2. Nightly Restore Facial Crème** - Alavida Nightly Restore Facial Crème supports overnight protection of your skin to reduce the appearance of fine lines and wrinkles, brighten complexion. It is an ideal complement to the Daily Refresh Facial Nectar.
- 3. Daily Refresh Facial Nectar** - This two-in-one moisturizer supports protection of your skin, while improving radiance and appearance with daily application. Its lightweight consistency is perfect for your pre-makeup routine.
- 4. Alavida Patch** - Also for nighttime use, with the Nightly Restore Facial Crème.
- 5. Combine it with LifeWave X39** - During the day.

CAN THEY BE USED BY CHILDREN AND/OR PREGNANT WOMEN?

We do not recommend the Alavida System for use by anyone under 18 years old, or by anyone who is pregnant and/or breastfeeding.

PRODUCT INFORMATION

WHAT ARE THE PRECAUTIONS?

Alavida Patches: Do not use if pregnant or nursing. Remove immediately if you feel discomfort or skin irritation. If irritation persists, consult your health professional. Keep well hydrated prior to using this product. Do not reuse patch once removed from the skin. For external use only. Do not ingest. Do not use on wounds or damaged skin.

Alavida Eye Cream, Crème and Nectar: Avoid contact with eyes. If skin irritation occurs, please discontinue use. If irritation persists, consult your health professional.

HOW SHOULD I STORE ALAVIDA PRODUCTS?

Alavida Patches: Store in a cool, dark place, out of direct sunlight. Product should not be exposed to temperatures greater than 140°F/40°C and should be stored at room temperature.

Alavida Eye Cream, Crème and Nectar: Store in a cool, dark place.

HOW SHOULD I DISPOSE OF THESE PRODUCTS WHEN I'M DONE WITH THEM?

All Alavida containers and patches can be disposed of in general waste.

WHAT IS THE SHELF LIFE OF THE ALAVIDA SYSTEM?

The shelf life for Alavida Patches is 30 months.

The shelf life for Alavida Revive Eye Cream is 18 months.

The shelf life for Alavida Crème and Alavida Nectar is 36 months.

CAN I MAKE MEDICAL CLAIMS ABOUT ANY OF THE PRODUCTS IN THE ALAVIDA SYSTEM?

Our products are not designed to treat specific conditions/diseases, nor do we create patch protocols designed to treat any specific condition/disease.

MARKET AVAILABILITY

Where are Alavida products available?

Our products are available worldwide, depending on the market. To check availability in your country, please visit our website and select the appropriate country and language.

PRICING

BRAND PARTNER PRICING	
Alavida Patches	\$69.95/€66 55BV
Alavida Revive Eye Cream	\$69.95/€66 42BV
Alavida Nightly Restore Facial Crème	\$79.95/€76 55BV
Alavida Daily Refresh Facial Nectar	\$59.95/€57 42BV
Alavida Regenerating Trio	\$149.95/€142 119BV

PREFERRED CUSTOMER PRICING	BONUS	
Alavida Patches	\$69.95/€66 39BV	\$20 €19
Alavida Revive Eye Cream	\$69.95/€66 17BV	\$15 €14
Alavida Nightly Restore Facial Crème	\$79.95/€76 21BV	\$20 €19
Alavida Daily Refresh Facial Nectar	\$59.95/€57 25BV	\$15 €15
Alavida Regenerating Trio	\$149.95/€142 51BV	\$40 €38

RETAIL CUSTOMER PRICING	BONUS	
Alavida Patches	\$79.95/€76 39BV	\$30 €29
Alavida Revive Eye Cream	\$89.95/€85 42BV	\$20 €19
Alavida Nightly Restore Facial Crème	\$99.95/€95 55BV	\$20 €19
Alavida Daily Refresh Facial Nectar	\$79.95/€76 42BV	\$20 €19
Alavida Regenerating Trio	\$199.95/€190 119BV	\$50 €48

The prices do not include taxes or shipping.

PRICING

ARE ALAVIDA PRODUCTS AVAILABLE AS PART OF ENROLLMENTS OR UPGRADE ORDERS?

Yes, the Alavida Regenerating Trio and Alavida Patches are available as part of enrollments or upgrade orders. However, individual cosmetics like Alavida Crème, Nectar, and Eye Cream are not included in these offers.

ARE ALAVIDA PRODUCTS AVAILABLE AS PART OF MAINTENANCE PACKS?

Yes.

CAN ALAVIDA PRODUCTS BE INCLUDED IN A MONTHLY SUBSCRIPTION ORDER?

Yes.

IS THE ALAVIDA REVIVE EYE CREAM PART OF THE ALAVIDA REGENERATING TRIO BOX?

Alavida Revive Eye Cream is not part of the Alavida Regenerating Trio box, and it can only be purchased as a standalone product.

WILL SHIPPING BE MORE EXPENSIVE IF I ORDER MULTIPLE PRODUCTS?

Shipping is calculated by weight so this will be determined by what is in your order.

PROMOTIONS

ARE THERE ANY PROMOTIONS RUNNING ON THIS PRODUCT?

Please click on “Current Promotions” in the Store menu of your Back Office to discover if there are any promotions currently running in your market.

AVAILABLE MARKETING MATERIALS

WHAT MATERIALS ARE AVAILABLE TO HELP ME MARKET THIS PRODUCT?

From eye-catching brochures, captivating social media graphics, informative product videos, and engaging presentations, our Back Office serves as a hub for all your marketing needs. Simply log into your account, click on “Resources,” and from there you can go to the Marketing Tools section.

WHAT IS LIFEWAVE’S DISCLAIMER?

LifeWave products are for general wellness and intended only to maintain or encourage a general state of health or a healthy activity. The content provide by LifeWave is presented in summary form, is general in nature, and is provided for informational purposes only. Always consult with your physician or other qualified health care provider before embarking on a new health regimen, diet, or fitness program. LifeWave reserves the right to change or discontinue at any time information relating to LifeWave’s products.